

# FordEcat

## Installation Guide



Feel the difference



# 1. Autostart

Place the FordEcat DVD in your computer DVD drive. If the installation DVD does not start automatically, click:

“My Computer”.



My Computer

Select your DVD drive.



Double-click “START.exe”.



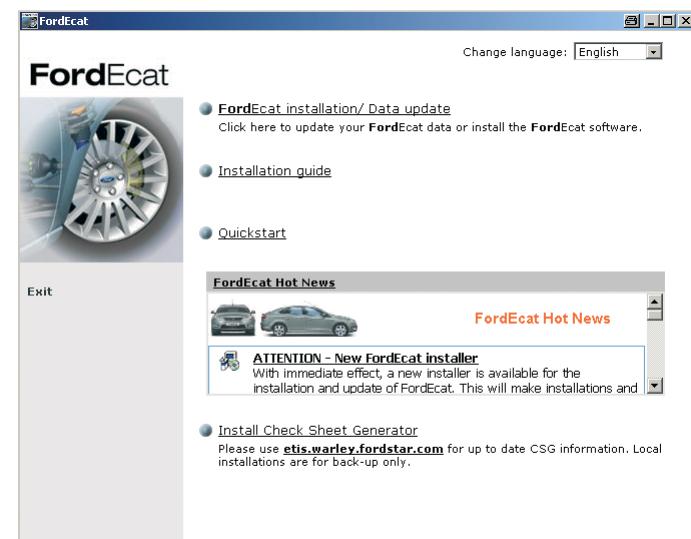
Choose the installation language by clicking the corresponding country flag. The installation screen is now displayed.



You have the following options available here:

- Installation FordEcat (use also for DVD update)
- Installation guide (PDF documentation of this guide)
- Quick start (PDF documentation for quick start)
- Installation Check Sheet Generator

Click on “Installation FordEcat”.



## 2. Installation

You are requested to run “Setup.exe”.

Run

Please confirm by clicking on “Run”. (Click on “Don’t Run” to cancel the installation.)

Run

Don’t Run

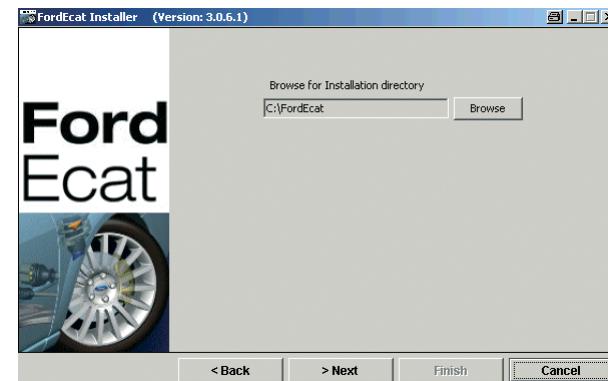
Accept the license agreement to access the installation menu.

Accept

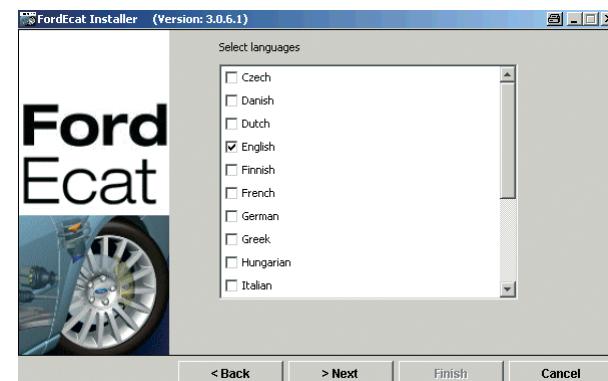
Click “Next” to install FordEcat at the recommended location.

Please note that you require a minimum 6 GB of free memory on the hard disk.

Click on “Browse” to change the location where FordEcat is installed.



Choose the languages you require for FordEcat in the following step.



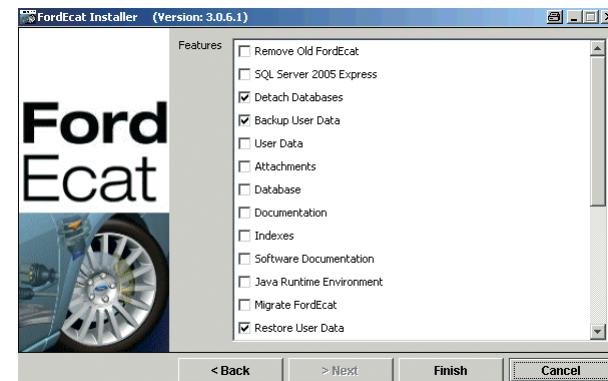
Click “Next” in the next window for standard installation.

Select the “Customized” option to manually change the selected components.

**! Caution:** Please contact FordEcat Service before making any changes.



Click on “Finish” to start installation.



Now click on “Close” after installation. The FordEcat Server service is automatically started and is available for use after a brief time.

- i** The FordEcat server is now started automatically each time the computer is restarted and is available a few minutes later. No manual settings are required. The “FordEcatAppServer” is automatically run after each server start (boot).



- To monitor and control the operating state of the FordEcat Service, you can also use the FordEcat Manager as before. You can start this using the link “Start menu” > “FordEcat” > “FordEcat Manager”.

## 2.2 Register FordEcat

After starting FordEcat, please select your market in the window that opens.

Please send YOUR installation key by e-mail to ensure fast and faultless registration. The address is located in the registration window. You will receive your activation code immediately.

Welcome to FordEcat

In Order to activate the application you must first register. The registration procedure is short and need to be performed only once. In order to register now, Please call the support call Centre and follow the service person instructions regarding the filling of the below registration form.

To get the details of your local support call Centre, select your Market

Market: United Kingdom

Phone Number: 0080036733228

Email: ecathelp@ford.com

Installation Key: EX+dHrAGvWQ=

Please enter the activation code and the site ID that you received by e-mail in the fields provided.

- All fields must be completed after entering your code and have the so-called validation key. To simplify this process, you can mark the activation code in the reply mail and press the “Ctrl” and “C” keys simultaneously. Now click on the 1<sup>st</sup> registration field and click the “Ctrl” and “V” keys in the same way. The code is now entered.

SiteId:

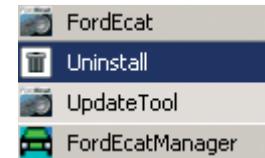
Registration Codes & Validation Keys:

|   |
|---|
| <input type="text"/> <input type="checkbox"/> |

OK

## 2.3 Uninstall FordEcat (server)

To uninstall FordEcat (server), click “Uninstall” in the FordEcat menu via “Start” > “Programs” and follow the instructions.



## 2.4 Install FordEcat Client

Please enter the following URL in your web browser:

<http://Servername:8080/Ford>

Please use the computer name of the FordEcat server or its IP address as the “Server name”.

### **3. FordEcat Data Update**

Allows for a fast update of the FordEcat data via packages supplied online. The update tool will download and install the required updates in one easy step.

#### **3.1 FordEcat Update Tool Guide for the “recommended” installation mode.**

FordEcat users should not work in the catalogue during the update process.

This mode requires the FordEcat installation to be connected to the internet.

The FordEcat Manager must be running until the end of the update process.

- i** If these requirements are not met, follow the instructions for the “Custom update” mode.



Open the Windows start menu and select “Programs” > “FordEcat” > “FordEcat Update” to start the FordEcat Update Tool.

Enter your dealer code including country code (e.g. GER9A999). (See “Country codes” at the end of this guide.)

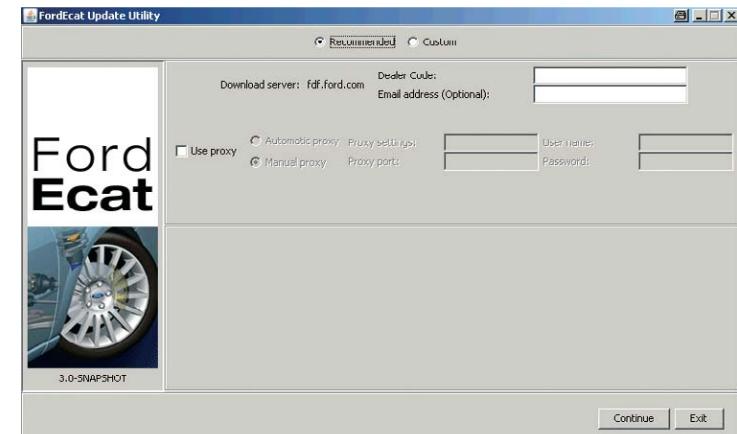
Enter your e-mail address for future notifications (optional).

Enter the address of your local proxy server here if it is available and not automatically detected by FordEcat.

Click on “Next” to start the update.

A new window opens that displays the update progress. The progress bar will stop moving when the process is completed. A final pop-up window will appear when the process is completed.

The details of installed update(s) are displayed on the FordEcat login screen (data version).



Stop FordEcat using the FordEcat Manager in the context menu by selecting “Stop” and then restart FordEcat by selecting “Start”.



### 3.2 FordEcat Update Tool Guide for “Custom” installation mode

These packages must be manually installed when using the FordEcat Update Tool in “Custom” mode: Installation.

FordEcat users should not work in the catalogue during the update process.

The FordEcat Manager must be running until the end of the update process.



Open the Windows start menu and select “Programs” > “FordEcat” > “FordEcat Update” to start the FordEcat Update Tool.

Select “Custom” mode.

Select the “Install updates” option and enter the required parameters.

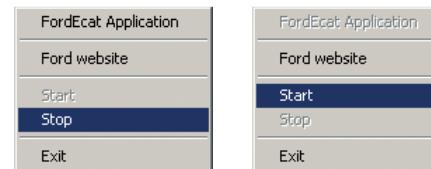
Select the path and/or link of the drive where the update packages are located.

Click on “Next” to start installation.

A new window opens that displays the update progress. The progress bar will stop moving when the process is completed. A final pop-up window will appear when the process is completed.

The details of installed update(s) are displayed on the FordEcat login screen (data version).

Use the FordEcat Manager to stop FordEcat by selecting “Stop” and then restart FordEcat by selecting “Start”.



## System requirements

| Hardware / Software   | System                     |
|---|----------------------------|
| Network (server):<br>P-IV 1.3 GHz or higher,<br>512 MB* / 1.0 GB** / 2.0 GB*** RAM<br>(recommended: Pentium 2 GHz or higher,<br>1.0 GB RAM or higher),<br>minimum free space 6 GB,<br>DVD drive | Win 2000 SP4<br>Win XP SP2 |
| Network (client):<br>Minimum P-III 700 MHz<br>(recommended: P-IV 1.3 GHz or higher),<br>minimum 256 MB RAM,<br>MS Internet Explorer 5.5–6.x   | Win 2000 SP4<br>Win XP     |

\*up to 3 workstations; \*\*up to 10 workstations; \*\*\*up to 20 workstations

- i Microsoft and FordEcat Service do not recommend installing on a domain controller, exchange server, existing SQL server or special servers with high performance requirements!**

## Country codes

|   |   |   |  |
|---|---|---|--|
|  AUS   |  BEL   |  BRI   |  CZE   |
|  DEN  |  FIN  |  FRA  |  GER  |
|  GRE |  HUN |  ITA |  NET |
|  NOR |  POL |  POR |  RUS |
|  SPA |  SWE |  SWI |  TUR |